

PRSRT STANDARD
U.S. POSTAGE
PAID
ACLS DIRECT

Energy Connection

News and information for our valued customers

We're here for you 24 hours a day! Chat, call us at 1-888-982-4929, or visit us on social.



Summer 2024 Big Changes Coming





WE'VE GOT UPDATES COMING YOUR WAY

Enjoying the perks of our EnergyGuard™ Program?

Confirm your contact information so you don't miss the upcoming announcement and don't lose your coverage.

Reminder: Check your spam folder to ensure nothing gets missed!



Ways you can verify:

To help us confirm we have your correct contact details, simply scan the QR code, or visit info.agwayenergy.com/update





Follow us on Social Media to keep up to date on news and information!



Your Year-Round Protection with EnergyGuard™!

Summer is heating up, it's the perfect time to remind you that Agway has you covered with year-round repair protection* on your heating and central air conditioning systems and electric lines! As part of our commitment to homeowners' assurance, we provide **EnergyGuard™** as a standard benefit to all our customers – and that means you!



You can be confident knowing that Agway is here to protect your home. New York Department of Public Service Staff ("Staff") filed a "White Paper" with the Public Service Commission ("PSC") describing Staff's investigation into home warranty products (HWPs), like Agway's EnergyGuard™, that are being sold by ESCOs in the New York market.

Included in this document was the fact that individuals enrolled in a Home Warranty Program were able to claim a total of \$1,009,051 in benefits during the reporting period. The bulk of these claims originated from a specific Energy Service Company, with an average benefit redemption of \$709 per consumer over the specified timeframe. Guess who the specific Energy Service Company was? You guessed it! Agway.

^{*} Coverage depends on the commodity purchased



Never used the included protection of EnergyGuard™?

Watch our short video to learn what it is, how it works, and why it will save you money, by scanning the QR code or by visiting, agwayenergy.com/energyguard

Tips to Help You Through Summer

From Our Blog: Helpful information to keep your home running smoothly every season.



What is Air Conditioner Service?



Beat the Heat: Energy Saving Tips

Did you know air conditioners are one of the hardest working systems in your home and are subject to a high degree of wear and tear? Your cooling systems require regular maintenance to function effectively, otherwise it may lead to costly damages that home insurance won't cover.

Thankfully, our EnergyGuard™ program protects your furnace, central air conditioning, and internal wiring from depreciation caused by regular use.*

- Air leaks are one of the leading causes of energy loss.
 Check windows and doors for gaps and seal any drafts to reduce energy costs, and overworking your AC system.
- · Check your central AC filter (quarterly) and replace it as needed.
- Have your AC system serviced annually to ensure optimal performance and identify issues early.
- Limit the use of appliances to early morning or late evening (after 9 p.m.) to reduce costs, and take advantage of off-peak pricing – when utility rates are lowest.



For more seasonal articles scan the QR code, or visit our blog at agwayenergy.com/blog

Licensed in NY and PA (PA#A-125125; PA# A-2011-227788)

The Agway Energy Connection is published by Agway Energy Services for its customers and friends. This information and more is available online at agwayenergy.com. The articles and opinions in this newsletter are for general information only and are not intended to provide specific advice or recommendations for any individual. 2024 Agway Energy Services. All rights reserved.

